

VIP Upgrade Terms & Conditions:

- Please ensure the contact details you provided at the point of purchase are up to date. These will be the details used to communicate all VIP experience information. We will send out a reminder text message on the day so please make sure your correct mobile number is supplied. If you need to update it, please email info@vipnation.com.au
- The check-in location and times will be emailed out by Live Nation VIP within approximately 7 days prior to show day. If you have not received your information, please check your Junk Folder. If it's not there, please contact us immediately at info@vipnation.com.au
- Proof of purchase (confirmation email) will be required in order to check-in and receive your benefits. Original purchasers name must be known.
- If applicable, Early Entry refers to first access onto the floor, there is no sectioned off area (unless otherwise stated).
- If applicable, laminate/s, lanyard/s, drink voucher/s and merchandise item/s will need to be picked up on the night of the show.
- Please note that the merchandise item/s listed is subject to availability and that Live Nation VIP have the right to exchange the item with another item of equal value.
- Collectible laminate and lanyard are commemorative only and does not gain or authorise access into the venue or backstage areas.
- Live Nation VIP's experience details are subject to change without notice.
- NO REFUNDS will be given under any circumstances except in the case of concert/entire program cancellation.
- Any enquiries about your Experience can be directed to: info@vipnation.com.au